IMPORTANT:
Please Read Before Posting the Accommodations Sign

This sign is intended to notify patients and visitors that your practice provides accommodations for people with disabilities, in accordance with legal and ethical obligations to ensure accessible healthcare services.

Posting the sign without adequate preparation may lead to unfulfilled expectations and potential risk to patient safety and trust. **By posting the sign, your practice is making a public commitment to accessible, equitable care for all patients.**

Please do not post this sign until your practice is fully prepared to honor these commitments.

Before displaying the sign, your practice should ensure that:
- **Staff Training:** Staff have received training on disability sensitivity, accessible communication, and procedures for responding to requests for accommodations.
- **Policies and Procedures:** You have developed and implemented clear policies and procedures for identifying, documenting, and fulfilling requests for accessibility and accommodations.
- **Resources and Equipment**: Appropriate resources, auxiliary aids, and accessible medical equipment are available and functional.
- **Point of Contact**: There is a designated staff member responsible for supporting patients with disabilities and troubleshooting accessibility challenges.

Please review your current practices and complete all necessary preparations before placing the sign in a visible location. Remember, it is okay not to have all possible accommodations available.
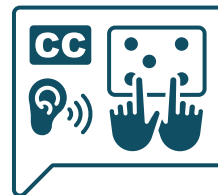
The important part is **starting the conversation with your patients to learn what support they need** to meet screening guidelines and **developing solutions to meet those needs** as best you can.

NEED ACCOMMODATIONS FOR YOUR VISIT?

Ask how we can help

Please let us know if you need accommodations.
For example, a personalized schedule, materials in a different format, communication support, or physical assistance.

We may not be able to accommodate every request,
but we will do our best to work with you.